Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: 08/01/2016 - 7/31/2017

Coverage for: Individual/Family | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.sharphealthplan.com or by calling 1-800-359-2002.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	See the chart starting on page 2 for your costs for services this plan covers.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. Individual \$1,500 / Family \$3,000 .	The <u>out-of-pocket limit</u> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, copayments for supplemental benefits (except prescription drugs), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count towards the out-of-pocket limit.
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of in-network providers , see www.sharphealthplan.com or call 1-800-359-2002.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	Yes.	This plan will pay some or all of the costs to see a specialist for covered services but only if you have the plan's permission before you see the specialist .
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use in-network **providers** by charging you lower **deductibles**, **copayments** and **coinsurance** amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions	
	Primary care visit to treat an injury or illness	\$15 / visit	Not covered	none	
	Specialist visit	\$15 / visit	Not covered	Prior authorization is required, except for obstetric and gynecologic services.	
If you visit a health care provider's office	Other practitioner office visit	\$15 / visit	Not covered	40 (Chiropractic & Acupuncture combined) visits per benefit year.	
or clinic	Preventive care/screening/immunization	\$0	Not covered	Prior authorization may be required.	
	Diagnostic test (x-ray, blood work)	\$0	Not covered	none	
	Imaging (CT/PET scans, MRIs)	\$0 / procedure	Not covered	Prior authorization is required.	
If you need drugs to treat your illness or condition	Preferred generic drugs	\$15/30-day supply, \$30/90-day supply	Not covered	Brand drugs are not covered if a generic	
More information about prescription drug coverage is available at www.sharphealthplan.com.	Preferred brand drugs	\$30/30-day supply, \$60/90-day supply	Not covered	version is available, unless prior authorization is obtained. Prior authorization is required for certain generic drugs. 90-day supply copay applies to mail order only.	
	Non-preferred brand drugs	\$50/30-day supply, \$100/90-day supply	Not covered		

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If you have outpatient	Facility fee (e.g., ambulatory surgery center)	\$0 / procedure	Not covered	Prior authorization is required.
surgery	Physician/surgeon fees	\$0	Not covered	none
	Emergency room services	\$50 / visit	\$50 / visit	Waived if admitted to hospital.
If you need immediate medical attention	Emergency medical transportation	\$0	\$0	none
	Urgent care	\$15 / visit	\$15 / visit	Services must be approved by your primary care provider in San Diego county. Out-of-network services are covered only when out of the service area.
If you have a hospital stay	Facility fee (e.g., hospital room)	\$100 / admission	\$100 / admission	Prior authorization is required for non- emergency services. Out-of-network
	Physician/surgeon fee	\$0	\$0	services are covered for emergency care only.

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	Mental/Behavioral health outpatient office visits and group therapy	\$15 copay/visit	Not covered	Prior authorization is required.
	Mental/Behavioral health other outpatient items and services	\$15 copay/visit*	Not covered	Prior authorization is required. *Applies to intensive outpatient program and partial hospitalization program
	Mental/Behavioral health inpatient facility fee and inpatient physician fee	\$100 / admission (facility)	\$100 / admission (facility)	Prior authorization is required for non- emergency services. Out-of-network
If you have mental health, behavioral		\$0 (physician)	\$0 (physician)	services are covered for emergency care only.
health, or substance abuse needs	Substance use disorder outpatient office visits and group therapy	\$15 copay/visit	Not covered	Prior authorization is required.
	Substance use disorder other outpatient items and services	\$15 copay/visit*	Not covered	Prior authorization is required. *Applies to intensive outpatient program and partial hospitalization program
	Substance use disorder inpatient facility fee and inpatient physician	\$100 / admission (facility)	\$100 / admission (facility)	Prior authorization is required for non- emergency services. Out-of-network
	fee	\$0 (physician)	\$0 (physician)	services are covered for emergency care only.
	Prenatal and postnatal care	\$15 / visit	Not covered	none
If you are pregnant	Delivery and all inpatient services	\$100 / admission	\$100 / admission	Out-of-network services are covered for emergency care only.

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	Home health care	\$0 / visit	Not covered	Prior authorization is required. Coverage is limited to short-term, intermittent services, 100 visits per calendar year.
If you need help	Rehabilitation services	\$15 / visit	Not covered	Prior authorization is required.
recovering or have	Habilitation services	Not covered	Not covered	Not covered
other special health needs	Skilled nursing care	\$0 / admission	Not covered	Prior authorization is required. Coverage is limited to 100 days per calendar year.
	Durable medical equipment	0% coinsurance	Not covered	Prior authorization is required.
	Hospice service	Inpatient: \$0 / visit Outpatient: \$0 / visit	Not covered	Prior authorization is required.
	Eye exam	\$0	Not covered	Once every 12 months
If your child needs dental or eye care	Glasses	Discounted	Not covered	Limitations apply
	Dental check-up	Not covered	Not covered	Not covered

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Excluded Services & Other Covered Services:

Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Cosmetic surgery
- Dental care (Adult and Child)
- Habilitation services

- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care

- Hearing aids
- Infertility treatment
- Routine eye care (Adult and Child)

• Weight loss programs

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Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a <u>premium</u>, which may be significantly higher than the <u>premium</u> you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-359-2002. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to <u>appeal</u> or file a <u>grievance</u>. For questions about your rights, this notice, or assistance, you can contact the plan at 1-800-359-2002. You may also contact the California Department of Managed Health Care at 1-888-466-2219 or <u>www.hmohelp.ca.gov</u>, or the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/healthreform</u>.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy <u>does</u>** <u>provide</u> minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-359-2002.	
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About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7,540
- Plan pays \$7,045
- Patient pays \$495

Sample care costs:

\$2,700
\$2,100
\$900
\$900
\$500
\$200
\$200
\$40
\$7,540

Patient pays:	
Deductibles	\$0
Copays	\$345
Coinsurance	\$0
Limits or exclusions	\$150
Total	\$495

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,430
- Patient pays \$970

Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

Patient pays:

Deductibles	\$0
Copays	\$930
Coinsurance	\$0
Limits or exclusions	\$40
Total	\$970

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Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the <u>premium</u> you pay. Generally, the lower your <u>premium</u>, the more you'll pay in out-of-pocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.