The Summary of Benefits and Coverage (SBC) document will help you choose a health plan. The SBC shows you how you and the plan would share the cost for covered health care services. NOTE: Information about the cost of this plan (called the premium) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit www.sharphealthplan.com or call 1-800-359-2002. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at www.sharphealthplan.com or call Sharp Health Plan at 1-800-359-2002 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	\$0	See the Common Medical Events chart below for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	N/A	N/A
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	<b>\$1,500</b> Individual / <b>\$3,000</b> Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	Premiums, balance-billing charges, copayments for supplemental benefits (except prescription drugs), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a network provider?	Yes. See <u>www.sharphealthplan.com</u> or call 1-800-359-2002 for a list of <u>network providers</u> .	This <u>plan</u> uses a provider <u>network</u> . You will pay less if you use a <u>provider</u> in the plan's <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the provider's charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a referral to see a specialist?	Yes.	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you visit a health care provider's office or clinic	Primary care visit to treat an injury or illness	\$20 <u>copay</u> /visit	Not covered	None	
	Specialist visit	\$20 <u>copay</u> /visit	Not covered	<u>Preauthorization</u> is required, except for obstetric gynecologic services.	
	care <u>provider's</u> Other practitioner office visit \$15 <u>copay</u> /visit	Acupuncture/Chiropractic:		Acupuncture/Chiropractic coverage is limited to 40 combined visits/calendar year without preauthorization.	
		Not covered	Cost sharing for covered supplemental Acupuncture/Chiropractic services do not count towards the out-of-pocket limit.		
		No charge	Not covered	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services you need are preventive. Then check what your <u>plan</u> will pay for.	
	Diagnostic test (x-ray, blood work)	No charge/visit (blood work) No charge/visit (x-rays)	Not covered	None  Preauthorization is required.	
If you have a test	Imaging (CT/PET scans, MRIs)	No charge/procedure	Not covered		
If you need drugs to treat your illness or	at your illness or Preferred generic drugs \$30/90-day supply	Not covered	Brand drugs are not covered if a generic		
condition  More information about prescription drug coverage is available at www.sharphealthplan.c om.	Preferred brand drugs	\$30/30-day supply, \$60/90-day supply	Not covered	version is available, unless preauthorization is obtained. Preauthorization is required for certain generic drugs. 90-day supply copay applies to mail order only.	
	Non-preferred drugs	\$50/30-day supply, \$100/90-day supply	Not covered		

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have	Facility fee (e.g., ambulatory surgery center)	No charge/procedure	Not covered	Preauthorization is required.	
outpatient surgery	Physician/surgeon fees	No charge/visit	Not covered		
	Emergency room care	\$75 <u>copay</u> /visit	\$75 <u>copay</u> /visit	Cost sharing waived if admitted to the hospital.	
If you need	Emergency medical transportation	\$75 <u>copay</u> /trip	\$75 <u>copay</u> /trip	None	
immediate medical attention	Urgent care	\$20 <u>copay</u> /visit	\$20 <u>copay</u> /visit	Services must be approved by your primary care provider and received at urgent care facilities affiliated with your Plan Medical Group. Out-of-Network services are covered only when you are outside of the Service Area for your Plan Network.	
If you have a	Facility fee (e.g., hospital room)	\$100 copay/admission	\$100 copay/admission	Preauthorization is required for non- emergency services. Out-of-network services	
hospital stay	Physician/surgeon fees	No charge/visit	No charge/visit	are covered for emergency care only.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
group therapy  Mental/Behavioral health other outpatient items and services  Mental/Behavioral health inpatient facility fee and inpatient physician fee	outpatient office visits and	\$20 <u>copay</u> /visit	Not covered	Preauthorization is required.	
	other outpatient items and	\$20 <u>copay</u> /visit*	Not covered	<u>Preauthorization</u> is required. *Applies to intensive outpatient program and partial hospitalization program.	
	inpatient facility fee and	\$100 copay/admission (facility fee); No charge/visit (physician fee)	\$100 copay/admission (facility fee); No charge/visit (physician fee)	<u>Preauthorization</u> is required for non- emergency services. Out-of-network services are covered for emergency care only.	
health, behavioral health, or substance abuse services	Substance use disorder outpatient office visits and group therapy	\$20 copay/visit	Not covered	Preauthorization is required.	
	Substance use disorder other outpatient items and services	\$20 copay/visit*	Not covered	<u>Preauthorization</u> is required. *Applies to intensive outpatient program and partial hospitalization program.	
	Substance use disorder inpatient facility fee and inpatient physician fee	\$100 copay/admission (facility fee); No charge/visit (physician fee)	\$100 copay/admission (facility fee); No charge/visit (physician fee)	Preauthorization is required for non- emergency services. Out-of-network services are covered for emergency care only.	
If you are pregnant	Prenatal and postpartum office visits	\$20 copay/visit	Not covered	Cost sharing does not apply to certain preventive services. Depending on the type	
	Childbirth/delivery professional services	No charge/visit	No charge/visit	of services, a <u>copayment</u> , <u>coinsurance</u> , or <u>deductible</u> (if applicable) may apply.  Maternity care may include tests and services	
	Childbirth/delivery facility services	\$100 copay/admission	\$100 copay/admission	described elsewhere in the SBC (i.e. ultrasound). Out-of-network services are covered for emergency care only.	

Common		What You Will Pay		Limitations, Exceptions, & Other	
Medical Event	Services You May Need	In Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Home health care	No charge/visit	Not covered	<u>Preauthorization</u> is required. Coverage is limited to short-term, intermittent services, 100 visits/calendar year.	
If you need help recovering or have other special health needs	Rehabilitation services	\$20 <u>copay</u> /visit	Not covered	Preauthorization is required. Includes physical therapy, speech therapy, and occupational therapy.	
	Habilitation services	Not covered	Not covered	Not covered	
	Skilled nursing care	No charge/admission	Not covered	Preauthorization is required. Coverage is limited to 100 days/calendar year.	
	Durable medical equipment	No charge	Not covered	Preauthorization is required.	
	Hospice services	Inpatient: No charge/admission  Outpatient: No charge/visit	Not covered	<u>Preauthorization</u> is required.	
If your child needs	Children's eye exam	No charge/visit	Not covered	Eye exams are covered once every 12 months. Cost sharing for covered supplemental vision services do not count towards the out-of-pocket limit.	
If your child needs dental or eye care	Children's glasses	Discounted	Not covered	Limitations apply. Cost sharing for covered supplemental vision services do not count towards the out-of-pocket limit.	
	Children's dental check-up	Not covered	Not covered	Not covered	

#### **Excluded Services & Other Covered Services:**

- Cosmetic Surgery
- Dental Care (Adult and Child)

- Habilitation Services
- Long Term Care
- Non-emergency care when traveling outside the U.S.
- Private Duty Nursing
- Routine Foot Care

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
- Bariatric Surgery
- Chiropractic Care

- Hearing Aids
- Infertility Treatment

- Routine eye care (Adult and Child)
- Weight Loss Programs

#### Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or https://www.dol.gov/ebsa/contactEBSA/consumerassistance.html. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

#### **Your Grievance and Appeals Rights:**

There are agencies that can help if you have a complaint against your plan for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: California Department of Managed Health Care at 1-888-466-2219 or <u>www.hmohelp.ca.gov</u>, or the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <u>www.dol.gov/healthreform</u>.

#### Does this plan provide Minimum Essential Coverage? Yes.

If you don't have Minimum Essential Coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

#### Does this plan meet Minimum Value Standards? Yes.

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

#### English

If you, or someone who you are helping, has questions about Sharp Health Plan, you have the right to obtain help and information in your language without any cost to you. To speak with an interpreter, call (800) 359-2002.

#### Español (Spanish)

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Sharp Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (800) 359-2002.

#### 繁體中文 (Chinese)

如果您,或是您正在協助的對象,有關Sharp Health

Plan代碼及範圍方面有疑問, 您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員, 請撥電話 (800) 359-2002。

#### Tiếng Việt (Vietnamese)

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sharp Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (800) 359-2002.

#### Tagalog (Tagalog – Filipino)

Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sharp Health Plan, may karapatan ka na makakuha ng tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa (800) 359-2002.

#### 한국어(Korean)

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sharp Health Plan에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 (800) 359-2002로 전화하십시오.

## Հայերեն (Armenian)

Եթե Դուք կամ Ձեր կողմից օգնություն ստացող անձը հարցեր ունի Sharp Health Plan մասին, Դուք իրավունք ունեք անվձար օգնություն և տեղեկություններ ստանալու Ձեր նախընտրած լեզվով։ Թարգմանչի հետ խոսելու համար զանգահարե´ք (800) 359-2002:

#### Persian

کم که دارید را این حق باشید داشته ، Sharp Health Plan مورد در سوال ، میکنید کمک او به شما که کسی یا ،شما اگر . نمایید حاصل تماس .2002-359 (800) نمایید دریافت رایگان طور به را خود زبان به اطلاعات و

#### Русский (Russian)

Е с л и у вас или лица, которому вы помогаете, имеются вопросы по поводу Sharp Health Plan, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (800) 359-2002.

#### 日本語 (Japanese)

ご本人様、またはお客様の身の回りの方でも、Sharp Health

Planについてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、(800)359-2002までお電話ください。

#### (Arabic) العربية

والمعلومات المساعدة على الحصول في الحق فلديك ، Sharp Health Plan بخصوص أسئلة تساعده شخص لدى أو لديك كان إن Sharp Health Plan بخصوص المساعدة على الحصول في الحق فلديك كان إن اتصل مترجم مع للتحدث تكلفة اية دون من بلغتك الضرورية

# ਪੰਜਾਬੀ (Punjabi)

ਜੇ ਤੁਹਾਨੂੰ , ਜਾਂ ਤੁਸੀ ਜਿਸ ਦੀ ਮਦਦ ਕਰ ਰਹੇ ਹੋ , Sharp Health Plan ਕੋਈ ਸਵਾਲ ਹੈ ਤਾਂ, ਤੁਹਾਨੂੰ ਬਿਨਾ ਕਿਸੇ ਕੀਮਤ 'ਤੇ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿੱਚ ਮਦਦ ਅਤੇ ਜਾਣਕਾਰੀ ਪ੍ਰਾਪਤ ਕਰਨ ਦਾ ਅਧਿਕਾਰ ਹੈ . ਦੁਭਾਸ਼ੀਏ ਨਾਲ ਗੱਲ ਕਰਨ ਲਈ, (800) 359-2002 ਤੇ ਕਾਲ ਕਰੋ .

#### ខ្មែរ (Mon Khmer, Cambodian)

ប្រសិនបរើអ្នក ឬនរណាម្មនក់ដែលអ្នកកំពុងដែជួយ ម្មនសំណួរអ្ំពី Sharp Health Plan បេ, អ្នកម្មនសិេធិេេួលជំនួយនិងព័ែ៌ម្មន ជោកនុងភាសា ររស់អ្នក បោយមិនអ្បីប្រាក់ ។ បែើមបីនិយាយជាមួយអ្នករកដប្រ សូម (800) 359-2002 ។

### Hmoob (Hmong)

Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Sharp Health Plan, koj muaj cai kom lawv muab cov ntshiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau (800) 359-2002.

# हिंदी (Hindi)

यदि आपके, या आप द्वारा सहायता किए जा रहे किसी व्यक्ति के Sharp Health Plan के बारे में प्रश्न हैं, तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। किसी दुभाषिए से बात करने के लिए, (800) 359-2002 पर कॉल करें।

#### ภาษาไทย (Thai)

หากคุณ หรือคนที่คุณกาลังช่วยเหลือมีคาถามเกี่ยวกับ Sharp Health Plan คุณมีสิทธิที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของคุณได้โดยไม่มีค่าใช้จ่าย พูดคุยกับล่าม โทร (800) 359-2002

#### **Section 1557 Nondiscrimination Notice**

Sharp Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sharp Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

#### Sharp Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (such as large print, audio, accessible electronic formats, or other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact Jamie Ryan, Director of Operations at (858) 499-8275. If you believe that Sharp Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Sharp Health Plan
Appeal/Grievance Department
Attn: Jamie Ryan, Director of Operations
8520 Tech Way, Suite 200
San Diego, CA 92123-1450
Toll-free: 1-800-359-2002
1-800-735-2929 TTY
Fax: (619) 740-8572

You can file a grievance in person or by mail, fax, or you can also complete the online Grievance/Appeal form on the Plan's website sharphealthplan.com. If you need help filing a grievance, Jamie Ryan, Director of Operations is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.

#### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$100
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (*prenatal care*)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (*ultrasounds and blood work*)
Specialist visit (*anesthesia*)

Total Example Cost	\$12,800

# In this example, Peg would pay:

in this example, i cy would pay.		
Cost Sharing		
Deductibles	\$0	
Copayments	\$600	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions \$0		
The total Peg would pay is	\$600	

# Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist copayment	\$20
■ Hospital (facility) copayment	\$100
Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (*including disease education*)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

Total Example Cost \$7,400
----------------------------

#### In this example, Joe would pay:

in this example, see weard pay.		
Cost Sharing		
Deductibles	\$0	
Copayments	\$1,000	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$1,000	

# Mia's Simple Fracture

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist copayment	\$20
Hospital (facility) copayment	\$100
Other <u>coinsurance</u>	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

Durable medical equipment (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$1,900
	1 -1

#### In this example, Mia would pay:

1 ' 1 '	
Cost Sharing	
Deductibles	\$0
Copayments	\$400
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$400